COSAPOTS

DESIGNED FOR IMPACT

Warranty

The Pots Company NV, Evolis 100, B-8500 Kortrijk, Belgium, provides a guarantee for our Cosapots Collection under the following conditions: Each Cosapots planter holds a five (5) year warranty from the time of first purchase of the product. We warrant the initial purchaser of our products that they are of quality material and workmanship, ethically produced, and free of manufacturing defects. Our warranty covers any manufacturing defects that may arise during normal use of our product.

Liability

The Pots Company NV, at their sole discretion, will repair or exchange for the original purchase price of any item to be of defective materials or workmanship. The warranty service is provided in such a way that a damaged product will be replaced free of charge with an equivalent product from our product portfolio. Due to the long guarantee period, the replacement product may differ in colour, shape and size from the damaged product.

Exempt Liability

The liability obligation does not include defects caused by vandalism, theft, modifications, accidental damage, extreme forces of nature, wrong use, mis use or abuse. The original purchaser needs to provide the dated invoice and pictures of the damage . Without this information, the Pots Company cannot be held liable for the damage.

How to move Cosapots correct

Cosapots is standard packed in carton box and with protection paper. For any installation we advise to use a strong pallet/crate. The connection points should always be attached on the pallet/crate and never on the pots. Never hold the Cosapots directly to move it from any position. Do not remove the protection film before arriving final destination. Misuse does not cover the warranty. The Pots Company Nv is not held liable for damage caused by transport or damage caused during delivery.

How to use Cosapots correct

OUTDOOR

For all outdoor use of Cosapots , drill 1 to 3 holes (matrix available for the different models) so that water is able to drain sufficiently from the planters. This is notably important in regions that have freezing temperatures. Use a drill suitable for metal materials, diameter drill 25 mm. The purchaser should always protect the terrace from the rince of growing media (substrate, soil, hydro bullets...)

Misuse does not cover the warranty. The Pots Company Nv is not held liable for collateral damage caused by non protection.

How to Clean Cosapots correct

Always use a wondersponge to clean a Cosapots. Never use abrasive cloth or cleaners. Never use chemical or corrosive products. Only use a little water or the Cosapots cleaning spray. Misuse does not cover the warranty.

How to pot your plants correctly?

1. Drill a hole(s) in the bottom for outdoor use.

2. Fill the pot with substrate. (be adviced by a plant specialist)

3. Make sure the substrate is filled untill this line (underside inner rim)

4. Cover the substrate with bark chippings

5. never exceed the maximum weight of the planter

Misuse does not cover the warranty. The Pots Company Nv is not held liable for collateral damage caused by excessive weight on terraces.