

Limited warranty

NewPro Containers warrants its planters to be free from defects in materials and workmanship for a period of three (3) years from the date the product is accepted by the original purchaser.

This warranty applies solely to the original purchaser and covers manufacturing defects arising under normal use and proper care. At its sole discretion, NewPro Containers will repair the product, replace it, or issue a credit equal to the original purchase price for any item determined to be defective due to materials or workmanship.

This warranty does **not** apply to damage resulting from:

- Improper handling, installation, or planting
- Misuse, abuse, or neglect
- Accidents or acts of nature
- Unauthorized alterations or repairs
- Failure to follow published care, handling, or installation instructions
- Use outside of the product's intended indoor or outdoor application

Any of the above conditions will void the warranty.

Handling, planting, and care instructions intended to support long-term performance are available at newprocontainers.com and should be followed closely. The purchaser is responsible for ensuring adequate drainage, particularly for outdoor installations and in regions subject to freezing temperatures.

NewPro Containers is not responsible for labor, removal, reinstallation, shipping, delivery, or any other incidental or consequential costs associated with a warranty claim.